Issues with attempting to access a CHM file

Registry Editor

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	MSDAIPP
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	MSLicensing
	MSMQ
	MSN
	MSN6

Name	Type	Data
(Default)	REG_SZ	(value not set)
MaxAllowedZone	REG_DWORD	0x00000001 (1)

My Computer\HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\HTMLHelp\1.x\ItssRestrictions
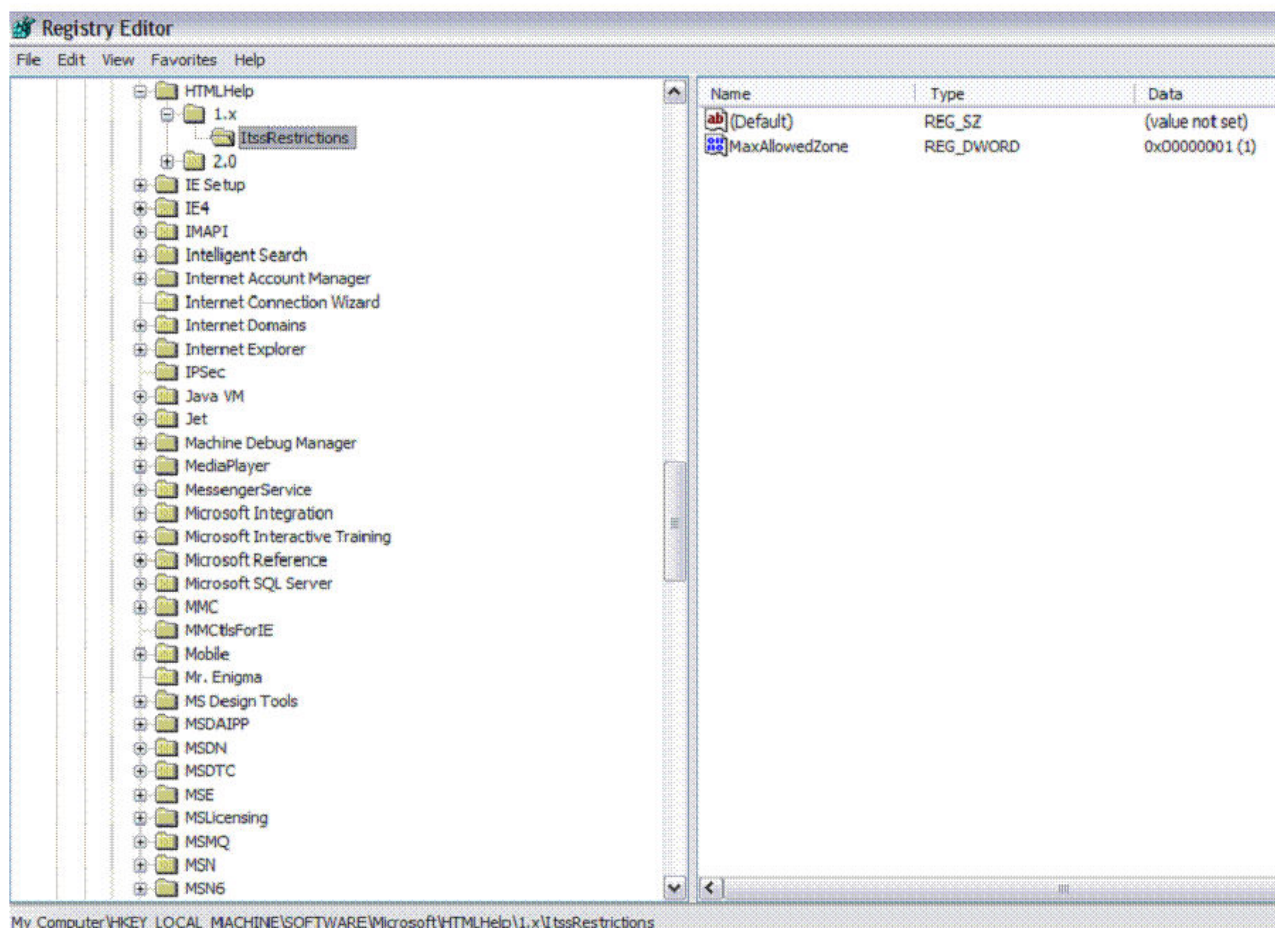
The figure above notes that creating the registry entry and its value (set to 1) as noted within the following instructions (http://support.microsoft.com/kb/896054/)

Method 2: Modify the ItssRestrictions registry entry to enable a specific security zone

Warning Enable only those security zones that you trust. Do not enable security zones about which you are not sure.

To modify the ItssRestrictions registry entry to enable a specific security zone, follow these steps:

1. Click **Start**, click **Run**, type **regedit**, and then click **OK**.

2. Locate and then click the following subkey:
   HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\HTMLHelp\1.x\ItssRestrictions
   Note If this registry subkey does not exist, create it by using Steps 2a and 2b in Method 1.

3. Right-click the **ItssRestrictions** subkey, point to **New**, and then click **DWORD Value**.

4. Type **MaxAllowedZone**, and then press ENTER.

5. Right-click the **MaxAllowedZone** value, and then click **Modify**.

6. In the **Value data** box, type a number from 0 and 4, and then click **OK**.

7. Quit Registry Editor.

Note By default, the **MaxAllowedZone** value is set to zero. The following table summarizes how different entries are interpreted by the **MaxAllowedZone** value.

MaxAllowedZone	Local Machine zone	Local intranet zone	Trusted sites zone	Internet zone	Restricted sites zone
0	Allowed	Blocked	Blocked	Blocked	Blocked
1	Allowed	Allowed	Blocked	Blocked	Blocked
2	Allowed	Allowed	Allowed	Blocked	Blocked
3	Allowed	Allowed	Allowed	Allowed	Blocked
4	Allowed	Allowed	Allowed	Allowed	Allowed

For more information about how to use security zones in Internet Explorer, click the following article number to view the article in the Microsoft Knowledge Base: 174360 **How to use security zones in Internet Explorer**