PTC
The Product Development Company

Select Country **Germany**

| | Search |

Advanced Search

Products   **Training & Services**   **Customer Resources**   **Partners**   **About PTC**   **Support**

Home » Support » Technical Support » Technical Support Knowledge Base

Technical Support Knowledge Base

Is this document what you were looking for?   Not at all ○ ○ ○ ○ ○   Definitely

Did this document answer your question?   Not at all ○ ○ ○ ○ ○   Completely | Submit |

Please rate the overall quality of this document.   Poor ○ ○ ○ ○ ○   Excellent

Title	An assembly family table may get corrupted (some fields loose their value, get empty in the family table editor) in Pro/ENGINEER Wildfire 2.0 together with Pro/INTRALINK 3.3 M021 on a Windows platform.						
Product	Pro/INTRALINK	**Module**	PRO/WORKSPACE	**TAN ID**	126333	**Created**	20-JUL-04
Workstation	All Windows			**Reported In Release**	3.3	**Reported In Datecode**	M021
SPR	1084688			**Resolved In Release**	3.4	**Resolved In Datecode**	F000

```
Description
----------------
An assembly family table may get corrupted (some fields loose their value, get empty in the family
table editor) in Pro/ENGINEER Wildfire 2.0 after switching the workspaces using #Tools #Server
Registry on a Windows platform or doing a Workspace action while a linked Pro/ENGINEER is still open.

The issue is only reproducible with assembly family tables that replace components with other
instances of the same part family table.
Example:
asm_gen.asm has the following instances: asm_inst1.asm and asm_inst2.asm
prt_gen.prt has the following instances: prt_inst1.prt and prt_inst2.prt
prt_gen.prt is a component of asm_gen.asm. This component is replaced with prt_inst1.prt in
asm_inst1.asm and with prt_inst2.prt in asm_inst2.asm.

This happens under the following conditions:
- The family table is retrieved into Pro/ENGINEER Wildfire 2.0 and then erased from memory.
- The workspace is switched in Pro/ENGINEER using #Tools #Server Registry to another workspace and
then back to the original workspace
- OR a workspace action (like checkout or duplicate object) is done while the linked Pro/ENGINEER
session is still open.

If now the family table assembly is retrieved again into the same Pro/ENGINEER session, some fields in
the family table editor appear empty or contain non-printable characters (a small square or pipe
symbol).

NOTE: This issue is ONLY reproducible in the combination of Pro/INTRALINK 3.3 M021 and Pro/ENGINEER
Wildfire 2.0!
It does not reproduce in Pro/ENGINEER Wildfire (1.0)!

Alternate Techniques
------------------
Do not use #Tools #Server Registry.
Always exit Pro/ENGINEER when doing workspace actions (like checkout or duplicate object).

Resolution
----------------
This issue is resolved in Pro/INTRALINK 3.4 together with Pro/ENGINEER Wildfire 2.0.
```

Products | Training & Services | Customer Resources | Partners | About PTC | Support