

## The *acad.err* and *acadstk.dmp* files

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### Issue

This solution explains the *acad.err* and *acadstk.dmp* files.

### Solution

The *acad.err* and *acadstk.dmp* files are created and updated when errors (for example, Fatal Errors, and Internal Errors) occur which cause the application to shut down unexpectedly. Some example error messages are:

- INTERNAL ERROR: !scandr.cpp@875: eWasOpenForWrite
- FATAL ERROR: Unhandled Access Violation Exception at 428593h

The *acad.err* file contains:

- The complete error text
- Date and time error occurred
- The name of the drawing file that was loaded at the time of the error

The *acadstk.dmp* file contains more detailed information on the error. Most of the information is in HEX codes and not easily readable. The information includes:

- Windows and AutoCAD versions
- Date and time error occurred
- The text of the error message
- The name of the module the error occurred in
- Memory addresses and their contents

These files may be useful in troubleshooting the errors.

**Note:** Not all errors are recorded in these files. For example, Unrecognized Command and Invalid Block Name errors are not included in these files.

### **Related Topics:**

- [Errors involving LTINIT](#)

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